

# 林玥秀 個人簡歷

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學 歷	英國牛津布魯克斯大學規劃學院博士 美國奧瑞岡大學休閒研究與服務碩士 臺灣國立台灣大學文學士
專長領域	餐旅倫理、服務業品質管理、餐飲行銷、旅館管理、 公關與行銷企劃
經 歷	<p><b>學術</b></p> <p>國立高雄餐旅大學餐旅研究所教授兼校長 國際餐旅教育學會（ICHRIE）亞太分會（ApacCHRIE）理事會 中華餐旅教育學會理事長 中華觀光管理學會理事長 世界休閒協會台灣分會理事 台灣休閒與遊憩學會監事 財團法人三峽文教公益基金會董事 國立東華大學觀光暨遊憩管理研究所教授 臺灣觀光學院教務長（與國立東華大學合聘） 高雄餐旅管理專科學校餐飲管理科科主任 中國文化大學觀光事業學系暨研究所專任助理教授 花蓮精鍾商專（今臺灣觀光學院）觀光事業科創科主任 花蓮大漢工商專科學校 講師兼註冊組組長</p> <p><b>公部門與產業</b></p> <p>考試院公務人員高等暨普通考試典試委員 行政院開發基金管理委員會派任月眉育樂事業公司董事代表 行政院公共工程委員會政府採購評選委員會專家學者 行政院研考會政府服務品質獎評審委員</p>

	<p>行政院開發基金管理委員會派任理想大地度假飯店董事代表</p> <p>台中地院選派月眉育樂事業公司重整監督人</p> <p>考選部普通考試導遊領隊人員常設題庫小組基礎科目召集人</p> <p>交通部觀光局 2030 觀光政策白皮書人才培育組召集人</p> <p>交通部觀光局觀光遊樂業督導考核委員</p> <p>臺北來來（今喜來登）大飯店餐飲部企劃課主任</p> <p>墾丁凱撒大飯店籌備處主管育樂部</p> <p>草嶺高山青大飯店公共關係室主任</p>
<b>WOS 期刊論文 (近 10 年)</b>	<ol style="list-style-type: none"> <li>1. Gao, M., Chen, C. C., Huang, Y. C., &amp; Lin, Y.H. (2019). Work &amp; leisure in Taiwan: Examining the antecedents and consequences of work-leisure conflict. <i>Leisure Studies</i>, 38(1), 128-143. (<b>Web of Science</b> Core Collection: Social Sciences Citation Index)</li> <li>2. Wang, Y.C., Chen, C. C., Lin, Y.H., &amp; Ryan, C. (2018). The Role of Guanxi in Chinese Tourists' Destination Loyalty. <i>Tourism Review International</i>, 22(3-4), 199-212. (<b>Web of Science</b> Core Collection: Emerging Sources Citation Index)</li> <li>3. Chen, C.-C., Chung, J. Y., Gao, J., &amp; Lin, Y.H. (2017). Destination familiarity and favorability in a country-image context: Examining Taiwanese Travelers' Perceptions of China. <i>Journal of Travel &amp; Tourism Marketing</i>, 34(9), 1211-1223. (<b>Web of Science</b> Core Collection: Social Sciences Citation Index)</li> <li>4. Chen, C.-C., Lai, Y.-H. R., Petrick, J. F., &amp; Lin, Y.-H. (2016). Tourism between divided nations: An examination of stereotyping on the formation of destination image. <i>Tourism Management</i>, 55, 25-36. (<b>Web of Science</b> Core Collection: Social Sciences Citation Index)</li> <li>5. Chen, C.-C., Lin, Y-H., Gao, J., &amp; Kyle, G. (2015). Developing a market-specific destination image scale: A nomological validation approach. <i>Tourism Analysis</i>, 20(1), 3-12. (<b>Web of Science</b> Core Collection: Emerging Sources Citation Index)</li> <li>6. Chung, J. Y., Chen, C. C., &amp; Lin, Y. H. (2015). Cross-Strait Tourism and Generational Cohorts. <i>Journal of Travel Research</i>, February, 1-18. (<b>Web of Science</b> Core</li> </ol>

	<p>Collection: Social Sciences Citation Index)</p> <p>7. Chen, C.C., Wang, Y.-C., Lin, Y.H., &amp; Jiang, J. (2014). Segmenting Taiwanese tourists to China by ethnic identity and generation. <i>Journal of Vacation Marketing</i>, 20(2), 181-191. (Web of Science Core Collection: Social Sciences Citation Index)</p> <p>8. Huang, W.J., Chen, C.C., Lin, Y.H. (2013). Cultural proximity and intention to visit: destination image of Taiwan as perceived by Mainland Chinese visitors. <i>Journal of Destination Marketing &amp; Management</i>, 2(3), 176-184. (Web of Science Core Collection: Social Sciences Citation Index)</p> <p>9. Chen, C. C., Lin, Y.-H., &amp; Petrick, J. F. (2013). Social biases of destination perceptions. <i>Journal of Travel Research</i>, 52(2), 240-252. (Web of Science Core Collection: Social Sciences Citation Index)</p> <p>10. Lin, Y. H., Chen, C. C., &amp; Park, C. W. (2012). The salient &amp; organic images of Taiwan as perceived by Mainland Chinese tourists. <i>Asia Pacific Journal of Tourism Research</i>, 17(4), 381-393. (Web of Science Core Collection: Social Sciences Citation Index)</p> <p>11. Chen, C. C., &amp; Lin, Y. H. (2012). A qualitative assessment of destination saliency. <i>International Journal of Leisure and Tourism Marketing</i>, 3(2), 146-160. (Web of Science Core Collection: Emerging Sources Citation Index)</p> <p>12. Chen, C. C., &amp; Lin, Y. H. (2012). Segmenting Mainland Chinese tourists to Taiwan by destination familiarity: A factor-cluster analysis. <i>International Journal of Tourism Research</i>, 14(4), 339-352. (Web of Science Core Collection: Social Sciences Citation Index)</p> <p>13. Chen, C. C., Lin, Y. H., &amp; Petrick, J. (2012). International stereotype and the collective construction of destination image. <i>Tourism Analysis</i>, 17(1), 55-66. (Web of Science Core Collection: Emerging Sources Citation Index)</p> <p>14. Hsien, Y. C., &amp; Lin, Y. H. (2010). Bed and Breakfast operators' work and personal life balance: A cross-cultural comparison. <i>International Journal of Hospitality Management</i>, 29(4), 576-581. (Web of Science Core Collection: Social Sciences Citation Index)</p>
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期刊論文 (近 15 年)	<ol style="list-style-type: none"> <li>1. Gao, M., Chen, C. C., Huang, Y. C., &amp; Lin, Y.H. (2019). Work &amp; leisure in Taiwan: Examining the antecedents and consequences of work-leisure conflict. <i>Leisure Studies</i>, 38(1), 128-143.</li> <li>2. Wang, Y.C., Chen, C. C., Lin, Y.H., &amp; Ryan, C. (2018). The Role of Guanxi in Chinese Tourists' Destination Loyalty. <i>Tourism Review International</i>, 22(3- 4), 199-212.</li> <li>3. Chen, C.-C., Chung, J. Y., Gao, J., &amp; Lin, Y.H. (2017). Destination familiarity and favorability in a country-image context: Examining Taiwanese Travelers' Perceptions of China. <i>Journal of Travel &amp; Tourism Marketing</i>, 34(9), 1211-1223.   Received 19 Sep 2016, Accepted 09 May 2017, Published online: 25 May 2017.</li> <li>4. 林晏瑜、謝炎君、林栢章、林玥秀(2016)。以 Tenbrunsel and Smith-Crowe 倫理決策模型探討餐旅系學生之倫理察覺與決策行為。觀光休閒學報，22(3)，頁 251-276。(TSSCI)</li> <li>5. Chen, C.-C., Lai, Y.-H. R., Petrick, J. F., &amp; Lin, Y.-H. (2016). Tourism between divided nations: An examination of stereotyping on the formation of destination image. <i>Tourism Management</i>, 55, 25-36.</li> <li>6. Chen, C.-C., Lin, Y-H., Gao, J., &amp; Kyle, G. (2015). Developing a market-specific destination image scale: A nomological validation approach. <i>Tourism Analysis</i>, 20(1), 3-12</li> <li>7. Chung, J. Y., Chen, C. C., &amp; Lin, Y. H. (2015). Cross-Strait Tourism and Generational Cohorts. <i>Journal of Travel Research</i>, February, 1-18. (SSCI). (國科會補助計畫編號: NSC95-2415-H-259-007) 2015 年 2 月出版。DOI: 10.1177/0047287515569775</li> <li>8. Chen, C.C., Wang, Y.-C., Lin, Y.H., &amp; Jiang, J. (2014). Segmenting Taiwanese tourists to China by ethnic identity and generation. <i>Journal of Vacation Marketing</i>, 20(2), 181-191. (國科會補助計畫編號: 97-2410-H-259-014-SS2) 2014 年 4 月出版</li> <li>9. Arunothaiipat, R. &amp; Lin, Y.H. (2013). Investigating barriers to implementing the green leaf certification by small-and medium-sized hotels in Thailand. <i>TEAM Journal of Hospitality and Tourism</i>, 10(1), 43-51. December 2013</li> <li>10. Huang, W.J., Chen, C.C., Lin, Y.H. (2013). Cultural proximity</li> </ol>
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	<p>and intention to visit: destination image of Taiwan as perceived by Mainland Chinese visitors. <i>Journal of Destination Marketing &amp; Management</i>, 2(3), 176-184. (國科會補助計畫編號: 97-2410-H-259-014-SS2)。2013 年 10 月出版</p> <p>11. Chen, C. C., Lin, Y.-H., &amp; Petrick, J. F. (2013). Social biases of destination perceptions. <i>Journal of Travel Research</i>, 52(2), 240-252. (國科會補助計畫編號: 97-2410-H-259-014-SS2)。2013 年 3 月出版。(SSCI Journal; Impact Factor: 1.579, Ranked: 7 out of 36 in Hospitality, Leisure, Sport &amp; Tourism).</p> <p>12. Lin, Y. H., Chen, C. C., &amp; Park, C. W. (2012). The salient &amp; organic images of Taiwan as perceived by Mainland Chinese tourists. <i>Asia Pacific Journal of Tourism Research</i>, 17(4), 381-393. (SSCI Journal; IF=0.300 in 2011) (國科會補助計畫編號: 94-2415-H-259-004) 2012 年 8 月出版。Impact Factor: 0.3, Ranked: 33 out of 36 in Hospitality, Leisure, Sport &amp; Tourism.</p> <p>13. Chen, C. C., &amp; Lin, Y. H. (2012). A qualitative assessment of destination saliency. <i>International Journal of Leisure and Tourism Marketing</i>, 3(2), 146-160. 2012 年 9 月</p> <p>14. 鍾良瑾、林玥秀 (2012)。臺灣與大陸主要出境旅遊地市場吸引力之比較分析。<i>臺灣觀光學報</i>, 9, 1-23。(國科會補助計畫編號: 95-2415-H-259-007) 2012 年 7 月出版</p> <p>15. Chen, C. C., &amp; Lin, Y. H. (2012). Segmenting Mainland Chinese tourists to Taiwan by destination familiarity: A factor-cluster analysis. <i>International Journal of Tourism Research</i>, 14(4), 339-352. (SSCI Journal; IF=0.816 in 2011). (國科會補助計畫編號: 94-2415-H-259-004) 2012 年 7/8 月. Ranked: 24 out of 36 in Hospitality, Leisure, Sport &amp; Tourism.</p> <p>16. 游文宏、彭玉樹、林玥秀 (2012)。以結構洞觀點探討臺灣休閒農業發展協會在休閒農業產業中扮演的角色。<i>戶外遊憩研究</i>, 25(2), 25-74。2012 年 6 月出版之夏季號。(NSC 98-2420-H-259-001-)</p> <p>17. Chen, C. C., Lin, Y.H., &amp; Petrick, J. (2012). International stereotype and the collective construction of destination image. <i>Tourism Analysis</i>, 17(1), 55- 66. (國科會補助計畫編號: 97-2410-H-259-014-SS2) 2012 年 6 月.</p> <p>18. 林玥秀、鍾良瑾(2011)。臺灣旅遊市場定位分析-兩岸旅遊業</p>
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	<p>者觀點。島嶼觀光期刊，4(3)，1-23。(國科會補助計畫編號: 95-2415-H-259-007) 2011年 10 月</p> <p>19. Hsien, Y. C., &amp; Lin, Y. H. (2010). Bed and Breakfast operators' work and personal life balance: A cross-cultural comparison. <i>International Journal of Hospitality Management</i>, 29(4), 576-581. 2010 年 12 月. (SSCI, Impact factor = 1.382).</p> <p>20. 魯炳炎、吳碩文、林玥秀 (2010)。從政策論證的技術理性到政策論述的溝通理性:民宿管理政策個案分析。中國行政，82，1-22。2010 年 8 月</p> <p>21. 黃致穎、李佳如、林玥秀 (2009)。以旅遊生活型態探究商業溯溪旅遊市場。休閒事業研究，7 (4)，106-126。2009 年 12 月</p> <p>22. Yu, W. H., Lin, Y.H., Peng, Y. S. &amp; Liang, I. C. (2009). Non-profitable Organization as Bridge for Profitable Organizations--A Structural Hole Viewpoint. In Feighery W. (Ed.), <i>Tourism &amp; the Third Sector: Releasing the Potential</i> (pp.128-149). London, UK: The Educational Travel Foundation Limited. 2009 年 9 月。(專書論文 ISBN 978-0-9563494-0-8)</p> <p>23. 林郁峰、林玥秀 (2009)。民宿部落格行銷。管理實務與理論研究，3 (3)，52-77。2009 年 9 月</p> <p>24. Chang, J., Min, J.C.H., Lin, Y.H., &amp; Chiang, C. H. (2007) Profiling Japanese tourists visiting night markets in Taiwan. <i>Journal of Quality Assurance in Hospitality &amp; Tourism</i>, 8(2), 25-44. 2007 年 6 月</p> <p>25. 林玥秀、蕭靜芬 (2007)。國際觀光旅館餐廳外場員工遭受性騷擾狀況與其對防制性騷擾措施認知之探討。臺灣觀光學報，4，1-25。(國科會補助計畫編號: 92-2413-H-259-004) 2007 年 7 月</p> <p>26. Lin, Y. H. &amp; Lin, K. Q. R. (2006). Assessing Mainland Chinese visitors' satisfaction with shopping in Taiwan. <i>Asia Pacific Journal of Tourism Research</i>, 11(3), 247-268. 2006 年 9 月</p> <p>27. Lin, Y. H., Wu, C. Y., &amp; Chang, J. (2006). Destination Image and Visit Intention among Members of Yahoo! - Taiwan's Travel Communities: An On-line Survey Approach. <i>Tourism Analysis</i>, 11(1), 61-69.</p> <p>28. Lin, Y. H. (2006). The Incidence of Sexual Harassment of Students while Undergoing Practicum Training Experience in</p>
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	<p>the Taiwanese Hospitality Industry — Individuals Reactions and Relationships to Perpetrators. <i>Tourism Management</i>, 27(1), 51-68. (SSCI) (國科會補助計畫編號: NSC91-2416-H-259-011)。2006 年 2 月</p> <p>29. 林玥秀、黃啟陽、游達榮 (2005)。以假設性模式探討品質機能展開技術在餐廳服務設計與品質提升之的應用。<b>餐旅暨家政學刊</b>, 2 (3), 369- 389。(國科會補助計畫編號: 91-2416-H-328-003) 2005 年 9 月</p> <p>30. 林玥秀 (2005)。我國高職餐飲科學生實習期間遭受性騷擾問題之探討。<b>觀光研究學報</b>, 11 (2), 135-163。(國科會補助計畫編號: NSC92-2413-H-259-004)。2005 summer</p>
專書及專書論文	<ol style="list-style-type: none"> <li>林玥秀、陳俊竹 (2020)。觀光與餐旅業行銷。臺北市：三民書局股份有限公司。344 頁。2020 年 7 月</li> <li>林玥秀、高秋英 (2019)。觀光餐飲概論：智慧時代的反思。臺北市：華立圖書股份有限公司。360 頁。2019 年 6 月。</li> <li>林玥秀(2018)。觀光學-遇見觀光 拓展視野，第三版。臺北市：華立圖書股份有限公司。2018 年 8 月。</li> <li>高秋英、林玥秀 (2017)。餐飲管理—創新之路，第三版。臺北市：華立圖書股份有限公司。2017 年 12 月。</li> <li>張明洵、林玥秀 (2015)。導覽解說與環境教育。臺北市：華立圖書股份有限公司。397 頁。2015 年 12 月。</li> <li>林玥秀(2012)。餐飲英文—從遊戲與活動中學習餐飲會話。臺北市：華立圖書股份有限公司。316 頁。2012 年 8 月。</li> <li>張明洵、林玥秀 (2012)。解說與環境教育。臺北市：華立圖書股份有限公司。423 頁。</li> <li>林玥秀、陳俊竹 (2012)。觀光與餐旅業行銷。臺北市：三民書局股份有限公司。345 頁。2012 年 1 月</li> <li>林玥秀(2011)。觀光學-遇見觀光開拓新視野。臺北市：華立圖書股份有限公司。414 頁。2011 年 9 月</li> <li>葉日武、林玥秀(2010)。管理學—服務時代的決勝關鍵。臺北市：前程文化事業有限公司。503 頁。2010 年 9 月</li> <li>林玥秀(2009)。2008 花蓮縣「東部永續發展博覽會」結案報告書。花蓮縣：花蓮縣政府。230 頁。98 年 1 月。</li> <li>林玥秀(2008)。餐飲英文—進階篇。臺北市：華立圖書股份有限公司。</li> <li>林玥秀、朱淑儀(2008)。餐飲英文。臺北市：華立圖書股份有限公司。</li> <li>林玥秀、魯炳炎、吳碩文、陳俊竹、鍾良瑾、吳慧蕙、林</li> </ol>

	<p>珍年、林哲豪等(2006)。民宿管理辦法所稱『偏遠地區』認定標準之研究。臺北市：交通部觀光局。228 頁。95 年 12 月。</p> <p>15. 林玥秀、高儷嘉、蕭靜芬、林孟樺、吳碩文、陳俊竹等(2005)。東部地區一般旅館業與民宿經營現況調查報告。臺北市：交通部觀光局。519 頁。94 年 12 月。</p>
研討會論文 (近 5 年)	<ol style="list-style-type: none"> <li>1. Chen, C. C., Lin, Y. H., Lai, Y. H., &amp; Yoon, S. (2018). Memorable tourism experience, satisfaction, and well-being: Is there a relationship? Paper presented at the 16th Annual APacCHRIE Conference. May 22-25, 2018.</li> <li>2. Chen, C. C., &amp; Lin, Y. H., &amp; Lai, Y. H. (2018). Vacation matters: Examining relationships between tourism and job-stress recovery. Paper presented at the 2018 Annual ICHRIE Conference. July 25-27, 2018.</li> <li>3. Chen, C. C., &amp; Lin, Y. H. (2017). Self versus relationships: Examining the effects of personal values on travel attitudes and behaviour. Paper presented at The Euro-CHRIE Conference 2017, Nairobi, Kenya: Strathmore University. October 23-26, 2017.</li> <li>4. Chen, C. C., Lin, Y. H., Lai, Y. H., &amp; Yoon, S. (2017). Tourism as a pathway to well-Being: Examining the role of novelty-seeking. Paper presented at the 15th APacCHRIE Conference 2017, Bali: STPBI University. May 31-June 3, 2017.</li> <li>5. Chen, C. C., Lin, Y. H., &amp; Lai, Y. H. (2017). How Does Taking A Vacation Help Relieve Your Work Stress? Paper presented at the 15th APacCHRIE Conference 2017, Bali: STPBI University. May 31-June 3, 2017.</li> <li>6. Lin, Yen-Yu, Lin, Pearl Yueh-Hsiu &amp; Lin, Shu-Ying (2017.5). Exploring the Influence of Psychological Distance on Ethical Judgment of Hospitality Workers. Post presented at The 15th APacCHRIE Conference 2017, Bali: STPBI University. May 31-June 3, 2017.</li> <li>7. Lin, Yen-Yu, Lin, Pearl Yueh-Hsiu &amp; Lin, Shu-Ying (2016.5). Exploring the Unethical Behavior of Employees in the Hospitality Industry: A Risk Approach. Paper presented at The 14th APacCHRIE Conference 2016, Bangkok: Dusit Thani College. (Oral Presentation)</li> </ol>

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